



TERMS AND CONDITIONS

Express Move

- 15% off applies for cash payment only. Credit/Debit card surcharge applies.
- Travel time from warehouse (Freshwater, Northern Beaches) to the pickup point and drop off must be within 30 kms radius. Extra Fee of \$29 applies between 30-50 kms. Contact our team for further distances fee.
- FREE 5x boxes are borrowed for packing on the pickup. Unpacking must be done at the drop off right after unloading.
- “No call out fee”, “Free 5 boxes” and any special deal ends on 30/09/2023.
- Dimensions must be less than 800x800x1000 mm of each item (W x D x H)
- Items such as washing machines, dryers or fridges can be moved after approval from our team. The client needs to provide the brand of the item and approximate dimensions (W X D X L and weight). If any of these items must be picked up/dropped off from/to any floor with stairs, please contact the team to discuss it.
- Flammable items cannot be accepted (ie. Gas bottle)
- Express Moves is only available for 1 ute + 1 x Driver/offsider. No extra offsider can be included. If need more items and offsiders, please refer to “Small Moves” or “House/Apartment” Moves).
- If you have any further question about this service, please email us to info@troleemovers.com.au or send a text message to 0497 040 072.

Small Move

- 15% off applies for cash payment only. Credit card surcharge.
- Travel time from warehouse (Freshwater, Northern Beaches) to the pickup point and drop off must be within 30 kms radius. Extra Fee of \$29 applies between 30-50 kms. Contact our team for further distances fee.
- FREE 5x boxes are borrowed for packing on the pickup. Unpacking must be done at the drop off right after unloading.
- “No call out fee”, “Free 5 boxes” and any special deal ends on 30/09/2023.
- Item dimensions must not exceed 2.4m length and 1.7 width (for any item).



- The minimum charge for 1 Ute + 2 offiders, Basic move is 1 hour \$119. Then, \$29 PQH (per quarter hour).
- The minimum charge for 1 Ute + 2 offiders, Premium move is 1 hour \$129. Then, \$39 PQH (per quarter hour).
- For the Premium move, items over \$2,000 must be declared for insurance purposes. Contact our team for further information.
- Flammable items cannot be accepted (ie. Gas bottle)
- If you have any further question about this service, please email us to info@troleemovers.com.au or send a text message to 0497 040 072.

House Move

- 15% off applies for cash payment only.
- Travel time from warehouse (Freshwater, Northern Beaches) to the Pickup point and drop off must be within 30 kms radius. Extra Fee of \$39 applies between 30-50 km. Contact our team for further distances fee.
- “No call out fee”, “Free boxes (up to 60)” and any special deal ends on 30/09/2023.
- The minimum charge for 1 Truck + any number of men (up to 4 men) is 4 hours.
- For the Premium move, items over \$2,000 must be declared for insurance purposes. Contact our team for further information.
- Flammable items cannot be accepted (ie. Gas bottle)
- If you have any further question about this service, please email us to info@troleemovers.com.au or send a text message to 0497 040 072.

Office Move

- 15% off applies for cash payment only.
- Travel time from warehouse (Freshwater, Northern Beaches) to the Pickup point and drop off must be within 30 kms radius. Extra Fee of \$39 applies between 30-50 kms. Contact our team for further distances fee.
- “No call out fee” or any special deal ends on 30/09/2023.
- The minimum charge for 1 Truck + any number of men (up to 4 men) is 3 hours.
- For the Premium move, items over \$2.000 must be declared for insurance purposes. Contact our team for further information.
- Flammable items cannot be accepted (ie. Gas bottle)



- If you have any further question about this service, please email us to info@troleemovers.com.au or send a text message to 0497 040 072.

Commercial Move

- 15% off applies for cash payment only.
- Travel time from warehouse (Freshwater, Northern Beaches) to the Pickup point and drop off must be within 30kms radius. Extra Fee of \$39 applies between 30-50 kms. Contact our team for further distances fee.
- “No call out fee” or any special deal ends on 30/09/2023.
- The minimum charge for 1 Truck + any number of men (up to 4 men) is 3 hours.
- For the Premium move, items over \$2.000 must be declared for insurance purposes. Contact our team for further information.
- Flammable items cannot be accepted (ie. Gas bottle)
- If you have any further question about this service, please email us to info@troleemovers.com.au or send a text message to 0497 040 072.

Storage Move

- 15% off applies for cash payment only.
- Travel time from warehouse (Freshwater, Northern Beaches) to the Pickup point and drop off must be within 30 kms radius. Extra Fee of \$39 applies between 30-50 kms. Contact our team for further distances fee.
- “No call out fee”, “Free boxes (up to 60)” and any special deal ends on 30/09/2023.
- The minimum charge for 1 Truck + any number of men (up to 4 men) is 4 hours.
- For the Premium move, items over \$2.000 must be declared for insurance purposes. Contact our team for further information.
- Flammable items cannot be accepted (ie. Gas bottle)
- If you have any further question about this service, please email us to info@troleemovers.com.au or send a text message to 0497 040 072.



Packing Unpacking

- 15% off applies for cash payment only.
- Travel time Fee of \$39 applies between 30-50 kms house location. Contact our team for further distances fee.
- “No call out fee”, “Free boxes (up to 70)”, “Extra discount for Joining Services”, “Extra 10% off if you book our House Move + Packing /Unpacking service” and any special deal ends on 30/09/2023.
- The minimum charge for this service is 3 hours.
- For the Premium packing, items over \$2,000 must be declared for insurance purposes. Contact our team for further information.
- Flammable items cannot be accepted (ie. Gas bottle)
- If you have any further question about this service, please email us to info@troleemovers.com.au or send a text message to 0497 040 072.

Garage cleaning

- 15% off applies for cash payment only.
- Travel time Fee of \$39 applies between 30-50 kms house location. Contact our team for further distances fee.
- By taking items to the nearest tipping place, fees apply according to the type of each item.
- “No call out fee”, “Extra discount for Joining Services”, “Extra 10% off if you book our House Move + Garage cleaning service” and any special deal ends on 30/09/2023.
- The minimum charge for this service is 3 hours.
- Flammable items cannot be accepted (ie. Gas bottle)
- If you have any further question about this service, please email us to info@troleemovers.com.au or send a text message to 0497 040 072.

Interstate Move

- 15% off applies for cash payment only.
- “No call out fee”, “Free boxes (up to 60)” and any special deal ends on 30/09/2023.
- For the Premium move, items over \$2.000 must be declared for insurance purposes. Contact our team for further information.
- Flammable items cannot be accepted (ie. Gas bottle)

- If you have any further question about this service, please email us to info@troleemovers.com.au or send a text message to 0497 040 072.